



management consultants & trainers

Improving Business Performance

We are English native speakers who provide in-company solutions through team and Board development, leadership and behavioral skills training and by facilitating organisational change.

We focus on clear communication; developing people; providing essential skills (management, presentation, negotiation etc.); team building and dealing with cultural diversity, change and stress.

We do not offer generic courses – as they are often frustrating for those who attend. Instead, we combine topics, after appropriate intake meetings, to provide clients with specific skills and strategies which are directly relevant to their work. Our made-to-measure programs may simply fix a one-off skills gap, cover the basics of empowering staff, explain effective influence and impact, or help companies to get the best out of their people by ‘growing’ a continuous improvement mindset.

We also advise on Human Resources strategy, performance management, appraisals etc.

Here are some of the options for training and consultancy:

1 Improving communication

Learn to become aware of your personal style; develop assertiveness; handle 'difficult' clients, give presentations and make meetings work.

2 Enhancing personal effectiveness

Dependent on your ability to communicate clearly, manage your time, plan, delegate, and deal with conflict.

3 Preventing & managing stress

Stress can be very costly for both the organization and the individual. Learn what it is, why it's so bad for you and how to avoid it in the first place! (Research has shown that relaxed people are far more productive and creative.)

4 Developing highly successful teams

Ideally, a team is a source of energy, where strong relationships and personal diversity produce brilliant, creative solutions. Great teams rarely just happen.

5 The multi-cultural organisation

How does your organisation approach cultural differences? Do you really value different cultural values and practices; and fully profit from the diversity?

6 Essential management skills

Covers leadership issues, motivation, decision making, interviewing techniques, negotiating effectively and succeeding under high pressure.

7 Dealing with change

Reorganisations and development programmes are simply part of corporate life. The attitude to change can be the key to success, or failure.

8 Developing the organisation

Can include identifying key drivers for change, providing feedback and coaching skills, supporting self-steering teams or facilitating customised workshops on issues affecting performance.

9 Creative group problem solving

In difficult situations, sometimes people just can't see how to move forward. A facilitator can help to break the deadlock and open up discussion on the real (underlying) issues.

10 Business Events

Group facilitation; business simulations; meditation; kick-off workshops; ice breakers. Mini sessions on stress etc. could be perfect as ‘refreshers’ in your in-house events.